

INFORMATION LETTER

GEN-14-129 24 March 2014 Revision A, 22 April 2014

TO: All owners and operators of Bell Helicopters.

SUBJECT: VISTA PART NUMBER SUBSTITUTION

Bell Helicopter Textron has been informed that some Local Aviation Authorities are questioning the validity of the "Alternate Part(s)" section provided in the Vista customer portal.

The Vista customer portal represents the latest approved data documented in our Bell Helicopter type designs. All aircraft type designs are continually evolving with minor changes due to obsolescence and technical modifications. These changes are documented in the approved type design, and subsequently captured in the Vista customer portal. Afterwards, a revision to the technical publications will reflect these modifications.

Product Support Engineering confirms that the information, as provided in the Vista customer portal, represents the latest changes and may be used for identifying replacement, alternate, and/or superseding part numbers.

Therefore, both the Illustrated Parts Breakdown Manual and the Vista customer portal can be used to identify the required helicopter replacement parts.

For any questions regarding this letter, please contact:

Bell Helicopter Product Support Engineering - Light Helicopters Tel: 450-437-2862 / 1-800-363-8023 / pselight@bh.com

or

Bell Helicopter Product Support Engineering - Intermediate Helicopters Tel: 450-437-2077 / 1-800-463-3036 / pseinter@bh.com

or

Bell Helicopter Product Support Engineering - Medium Helicopters Tel: 450-437-6201 / 1-800-363-8028 / psemedium@bh.com