



November 17, 2009

**INFORMATION LETTER GEN-09-117**

**TO: All Owners/Operators of Bell Helicopters**

**SUBJECT: psemil214@bellhelicopter.textron.com EMAIL ADDRESS, INACTIVATION OF**

The subject email address has been used for several years as the Product Support Engineering primary electronic mailbox for the Model 214, 210, Huey II and surplus military helicopter models.

Effective 1 January, 2010, the psemil214@bellhelicopter.textron.com email address will be inactivated.

From 1 January, 2010, onward, customers should direct their technical assistance inquiries (including structural repair and expanded blade repair requests) to one of the following email addresses:

Model 214, 210, Huey II and all Bell's active and surplus military medium helicopter models –

mts-medium@bellhelicopter.textron.com

Model OH-58, TH-67, TH-57, both active and surplus military–

mts-light@bellhelicopter.textron.com

Customers attempting to transmit email to the old address after 1 January, 2010, will be directed to the Bell Helicopter website for contact information.