



INFORMATION LETTER

GEN-12-125
27 September 2012

TO: All owners and operators of Bell helicopters

SUBJECT: BELL HELICOPTER AND MARYN INTERNATIONAL PRODUCTS

This Info letter is released to notify all Bell Helicopter operators about the recent introduction of two new greases manufactured by Maryn International (Canada) into our Maintenance and CR&O manuals.

Thixogrease (C-561) is already permitted in some applications. In addition, Thixosyn (C-172) will soon be permitted in various but specific applications such as a possible alternate to the Mobil 28 (C-001) into the 206 Series Main Rotor Head.

Operators must be aware that C-001, C-172 and C-561 greases shall **not** be considered alternates in all applications. Each of these greases has their own properties and their use must be in accordance with Bell Helicopter's requirements. Any deviation from the related Chapter 12 approved greases shall not be made without the expressed agreement of Bell Helicopter. For example, using the C-172 or C-561 greases in the 407 tail rotor drive shaft bearings is prohibited and considered detrimental to the component.

For any questions regarding this letter, please contact:

Bell Helicopter Product Support Engineering - Light Helicopters
Tel: 450-437-2862 / 1-800-363-8023 / pselight@bh.com

Or

Bell Helicopter Product Support Engineering - Intermediate Helicopters
Tel: 450-437-2077 / 1-800-463-3036 / psainter@bh.com

Or

Bell Helicopter Product Support Engineering - Medium Helicopters
Tel: 450-437-6201 / 1-800-363-8028 / psemedium@bh.com