

TO: All owners and operators of Bell helicopters

SUBJECT: DISCONTINUATION OF DVD PRODUCTS

In its continuous effort to improve the availability and quality of the Technical Publications for its commercial customers, Bell Helicopter has developed the offline library feature of its website. This library feature is available at www.bellhelicopter.net and the access is free for owners and operators. This offline library allows the user to download and store documents on a local computer and view them conveniently with or without an internet connection. Once installed and when connected to the internet, the system checks the revision status of downloaded documents and notifies the user if updates are required.

Therefore, all DVD products for Bell Helicopter Textron Commercial Publications will be discontinued and replaced with the offline library feature. The July 2014 DVD will be the last DVD version produced for all models.

In order to install and activate the offline library, the user must log into his or her online account, click My Library at the top of the page and follow the instructions.

The screenshot shows the Bell Helicopter website interface. At the top left is the Bell Helicopter logo. To the right, there are navigation links for 'My Cart', 'My Library' (highlighted with a green circle), and 'Logout', along with a search bar. Below the navigation is a horizontal menu with model numbers: 204B, 205, 206, 212, 214, 222, 230, 407, 412, 427, 429, and 430. The main content area is divided into two columns. The left column, titled 'GENERAL INFORMATION', contains links for Help, Feedback, Related Links, Revision Status, About Web and DVD Publications, and Distribution of Paper and DVD. The right column, titled 'COMMERCIAL PUBLICATIONS', displays 'Documents posted as of 03-Dec-2013' (with a note that the previous update was on 27-Nov-2013) and 'Last check on server : 03-Dec-2013, 17:00:13'. Underneath, it lists the '205 Series' and a specific document: 'BHT-205A1-IPB - Illustrated Parts Breakdown' with 'Revision 5 - 29-Nov-2013'.

For any questions regarding this letter, please contact:

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