



INFORMATION LETTER

IL GEN-12-124

9 July 2012

TO: All owners and operators of Bell Helicopters

SUBJECT: ELECTRONIC TECHNICAL PUBLICATIONS WEBSITE NOW SUPPORTS TABLET AND SMART PHONE DEVICES

Bell Helicopter is pleased to announce that the electronic technical publications website at www.bellhelicopter.net now supports most tablet and smart phone devices. In addition to providing support for tablet and smart phone devices, we have also made the following enhancements to the website while maintaining its existing user friendliness, features, and functionality.

- Decreased the amount of bandwidth required to download files while improving the time to load and view information
 - This has been achieved by primarily moving from large “pdf” files on the website to lightweight “png” files and “page by page” loading
- Created a new print feature to support the “png” files
 - “pdf” files will still be provided in the “Latest Revisions” folder and in some external links
- Applied the latest corporate facing template to the website
- Website is compatible with all latest browsers
- Incorporated 100% browser history tracking (using the browser’s back button)
- Added browser favorites/bookmarks feature for any page
- Added ability to hyperlink any page

With more and more customers purchasing and using tablet and smart phone devices, we hope that everyone will enjoy this new capability as well as the other enhancements to the website. If you have any questions or would like to provide us with comments, suggested improvements, or feedback, please contact us at publications@bh.com.

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