



INFORMATION LETTER

GEN-14-129
25 March 2014

TO: All owners and operators of Bell Helicopters.

SUBJECT: VISTA PART NUMBER SUBSTITUTION

Bell Helicopter Textron has been informed that some Local Aviation Authorities are questioning the validity of the “*Alternate Part(s)*” section provided in the Vista Customer Portal.

Product Support Engineering confirms that the information, as provided in the Vista Customer Portal, may be used for identifying replacement, alternate, and/or superseding part numbers.

Therefore, both the Illustrated Parts Breakdown Manual and the Vista Customer Portal can be used to identify the required helicopter replacement parts.

For any questions regarding this letter, please contact:

Bell Helicopter Product Support Engineering - Light Helicopters
Tel: 450-437-2862 / 1-800-363-8023 / pselight@bh.com

Or

Bell Helicopter Product Support Engineering - Intermediate Helicopters
Tel: 450-437-2077 / 1-800-463-3036 / pseinter@bh.com

Or

Bell Helicopter Product Support Engineering - Medium Helicopters
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